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**OBJECTIVE** 

Web technologies professional in search of challenging work utilizing a broad range of skills in web development while offering opportunities to serve others

## **WORK HISTORY**

Mar 2011 – Present	<ul> <li>Web Development Team Lead, Blackbaud (formerly Convio) – Austin, TX</li> <li>Provided web development services on the suite of Luminate Online products, including TeamRaiser, CMS, Advocacy and Open APIs</li> <li>Supported a team of Web Developers with mentoring, career development, escalations, recruiting/interviewing, scheduling and staffing</li> <li>Collaborated with management and led strategic initiatives to improve business processes and internal efficiencies</li> <li>Provided technical leadership on projects for a number of top clients</li> <li>Developed on the Luminate platform with HTML, CSS, JavaScript/jQuery, APIs/AJAX, responsive design, mobile and progressive disclosure</li> <li>Developed strong relationships across teams in Services, Support, Products, Engineering and Sales</li> <li>Proven record of customer satisfaction with responsiveness, transparency, professionalism and ability to help solve complex problems</li> </ul>
Jan 2002 – Jan 2010	<ul> <li>Internet Manager, Navico, Inc. (formerly Lowrance Electronics) – Tulsa, OK Designed, developed and maintained five globally branded web sites (over 50 localized sites), as well as a B2B portal site, for the leading marine electronics manufacturer in the world</li> <li>Web development with HTML, CSS, ASP.NET, Classic ASP, JavaScript, SQL Server, Access, Photoshop and Flash</li> <li>Interactive technology development with Director, Flash and Photoshop</li> <li>Developed front-end interfaces and back-end systems with a customer focus while meeting Marketing goals and branding requirements</li> <li>Implemented EPiServer Content Management System (CMS)</li> <li>Developed on the EPiServer CMS 4.6 &amp; 5 framework with ASP.NET using C#</li> <li>Improved web traffic by implementing Search Engine Optimization (SEO) practices and W3C standards</li> <li>Designed, implemented and managed the Self-Service Support sites powered by ATG Primus Enterprise Search (JSP template-based)</li> <li>Proposed and developed new online media, including Shockwave 3D and video Responsible for managing two web developers</li> <li>Coordinated interdepartmental projects to streamline digital processes with systems integration, including connections to SharePoint and an ERP</li> <li>Collected, analyzed, reported and maintained web statistics using Google Analytics and Xtractor</li> <li>Organized monthly meetings and improved interdepartmental communications</li> </ul>
May 2001 – Dec 2001	<i>Contractor, Gearbox Studios – Tulsa, OK</i> Web development with HTML, JavaScript, CSS, PHP, Perl, Flash and Director Designed and developed an HTML-Email application with Visual Basic 6.0
Oct 2000 – May 2001	<i>iTV Developer</i> , Screamingly Different Entertainment, Inc. – Tulsa, OK Developed an iTV Trigger Tool application in Visual C++ for encoding interactive content into an open channel on a video source via a Sony Betacam SP

	Developed cross-browser iTV content supporting WebTV, MSTV and AOLTV iTV development with HTML, DHTML, JavaScript (ECMAScript) and PHP Worked with outside sources in developing iTV backend support
May 2000 – Aug 2000	Quality Assurance Engineer Intern, Vignette Corp. – Austin, TXBuilt and tested StoryServer and V/5 configurations on multiple platformsPlatforms consisted of:OS:Solaris and Windows NTDatabases:Oracle, MSSQL, and SybaseWeb servers:Netscape, IIS, and Apache
May 1997 - Jan 2000 Summers & Winters	Summer/Winter Intern and Programmer, Amerada Hess Corp. – Houston, TX Web development with HTML, JavaScript, TCLtk, Perl, embPerl and MySQL Prepared, assembled and maintained hardware on the Beowulf Linux Parallel Processing System Organized and implemented new Sun Solaris workstation deployment Trained employees for using Sun Solaris workstations Prepared and installed workstations (Suns, SGIs, and Intergraphs) Assisted in upgrading all PC operating systems from Windows 95 to Windows NT Converted paper documentation to online documentation (HTML)
<b>OTHER EXPERIENCE</b> Feb 2010 – Jul 2010	<ul> <li>Volunteering Abroad – Central &amp; South America</li> <li>Toured Central and South America for 6 months working on volunteer opportunities in Costa Rica, Guatemala and Peru</li> <li>Volunteer work included teaching English, repairing computer systems for a high school, building nutrition centers, helping launch a new education center and working on an organic, sustainable farm</li> </ul>
EDUCATION	Oklahoma State University – Stillwater, OK Bachelor of Science, Computer Science, 2001
	Studied Computer Science for first three years at the University of Texas in Austin before transferring to Oklahoma State University
CERTIFICATION	EPiServer 5 Developer Certificate– Oslo, Norway
<b>SKILLS</b> Web Development -	HTML/HTML5/XHTML, JavaScript/jQuery/ECMAScript, CSS, APIs/AJAX, SEO, W3C standards, PHP, Perl, ASP.NET, .NET Web Services, Classic ASP / VBScript
Application Dev	C#, C++, Visual C++ 6.0 w/MFC, VB, Java, OpenGL, TCLtk
Developer Tools -	Dreamweaver, Sublime Text, Visual Studio .NET and 6.0, and FrontPage
CMS Development -	Luminate CMS, EpiServer CMS 4.6 and 5, WordPress and Joomla
Database Tech -	Microsoft SQL Server, Access and MySQL
Other computer skills -	Luminate Online, Adobe PhotoShop and Acrobat, Microsoft IIS, Microsoft Office, Microsoft SharePoint, Google Analytics/Adwords/Adsense/Webmaster

	Tools, Adobe/Macromedia Flash and Director, ATG Self-Service Support, InstallShield Professional, Microsoft Windows 3.X/95/98/NT/2000/XP/2003/7, Linux, Mac OS, Unix (Solaris and IRIX), Chrome/Safari (Webkit), FireFox, Internet Explorer, Opera and computer hardware installation
Non-computer skills -	Problem-solving, organization, communication, interpersonal, leadership, training, project management, detail-oriented, fast learning, resourceful, and works well both in a team and independently
REFERENCES	Available upon request